



**MUSTANG SURVIVAL ISSUES VOLUNTARY RECALL NOTICE ON
MD2010 & MD2012 model 22LB INFLATABLE PERSONAL FLOTATION DEVICES**

In keeping with Mustang Survival's commitment to the highest levels of product quality and safety, we are voluntarily recalling all model number MD2010 and MD2012 inflatable Personal Flotation Devices (PFD's) sold in the United States during 2011. To determine if you are impacted by this recall please reference the images below:

- Image 1)** Any inflatable product with multiple white sewn on safety labels on the back is OK and is not affected by this recall
- Image 2)** If your inflatable does not have white sewn on safety labels, please check for model number MD2010 or MD2012 on the back of the PFD then refer to Image 3.
- Image 3)** MD2010/MD2012 models with an "MIT" (*Membrane Inflatable Technology*) stamp (in black or color) above the CO2 cylinder is OK. Any MD2010/MD2012 missing the "MIT" stamp should be returned to Mustang

Image 1 - Product with white labels are <u>not</u> part of this recall	Image 2 - Check for the model number on the back of the PFD above the UL logo	Image 3 - Any MD2010 or MD2012 with an "MIT" stamp is OK to use and does not need to be returned
		

This recall is being issued for the inspection and repair of an inflator installation inconsistency that may prevent some units from fully inflating. Mustang Survival has developed a solution that corrects any affected product and prevents re-occurrence of this issue. The inspection and repair can only be performed at a Mustang Survival factory.

This recall notification is for only the MD2010 and MD2012 22LB buoyancy inflatable PFDs. No other Mustang Survival products are affected as they utilize different inflator assembly methods.

All MD2010 and MD2012 PFD's without the stamped MIT logo as shown in Image 3 (above) should be returned to Mustang Survival for inspection. All other Mustang PFD's are okay for use.

Distributors and consumers are urged to contact Mustang Survival's Customer Service department at 1-800-526-0532 between 7:30am and 4:30pm PST, Monday through Friday for specific shipping instructions. Consumers should not return product to their dealer. If you have questions, please first refer to the Frequently Asked Questions section or our website at www.mustangs survival.com/22lb-product-notice



FREQUENTLY ASKED QUESTIONS

FAQ - MD2010/MD2012 VOLUNTARY RECALL NOTICE

Q: Why do I have to return the product?

A: Our QA team has discovered an installation inconsistency with the inflator system that needs to be tested and corrected if necessary.

Q: How do I know if my inflatable is one of the affected products?

A: The model number is screen printed onto the back panel above the UL mark and will begin with the characters MD followed by four numbers. Affected products are MD2010 and MD2012 that do not have the letters "MIT" above the CO2 cylinder (refer to image 3 in recall notice).

Q: When will I get my product back?

A: We are striving to have all products returned to dealers and consumers within 3-4 weeks (including shipping time to and from Mustang).

Q: What are you doing with my returned product?

A: All units will be tested and if necessary, repaired, before being returned. We will stamp the inside of the product above the CO2 cylinder with "MIT" to indicate that it has been tested and is OK.

Q: Are the re-arm kits affected by this recall?

A: Re-arm kits are not affected by this recall. The problem is isolated to the inflator assembly on the inflatable PFD.

Q: Is this a problem caused by the M.I.T. (Membrane) technology?

A: No, the problem is with the inflator installation on the affected units.

Q: Does this recall impact any other Mustang inflatable PFDs?

A: No, the recall is limited to only the MD2010 and MD2012 models due to its unique inflator components and installation method.

Q: How do I return my product?

A: Contact Mustang Survival's Customer Service department at 1-800-526-0532 between 7:30am and 4:30pm PST, Monday through Friday with any questions or concerns regarding this voluntary recall notice. Consumers should not return product to their dealer.

Q: What are the shipping and repair costs?

A: Mustang Survival will pay for all testing, repair and shipping costs.

Q: How are you notifying the public about this issue?

A: A detailed communications plan is being executed to notify all affected dealers, distributors, consumers and industry partners.