

# Defender Inflatables – Operation, Maintenance & Warranty Manual

## 6. Warranty

### LIMITED WARRANTY

Defender Industries warrants each new Defender Inflatable boat and its accessories attached thereto (hereafter referred to as “Product”) to be free from defects in material and workmanship.

**I.** The warranty shall become effective only upon payment in full and begins on the date of original sale. This warranty shall remain in effect as described below.

A. Hull fabric is covered by a 5- year warranty for recreational use, 2-year warranty for alternate use, (including commercial, government or rental), against air holding integrity, cracking, porosity, and rot.

B. Hull seams are covered against delaminating by a limited 5-year warranty for recreational use, 2-year warranty for alternate use, (including commercial, government or rental)

**NOTE:** Seams are determined to have delaminated when the outer coating separates from the fabric base or the seam loses its structural strength resulting in air loss.

C. Fiberglass hull is covered by a 1-year warranty.

D. All other boat parts, including but not limited to components such as oar locks, lifting handles, inflator, boat bag, transom holder, transom, “D” rings, stringers, “H” fittings, floorboards are covered by a limited 1-year warranty.

**II.** Since this warranty applies only to defects in material and workmanship, it does not apply to normal wear and tear, or to damage caused by:

A. Neglect, lack of maintenance, accident, abnormal operation or improper installation or services;

B. Normal deterioration, wear, discoloration, dulling, crazing, osmotic blistering and aging of fabrics, metals, woods, plastic or fiberglass get coat (including spider cracks);

C. Use of an accessory or part not intended for use on product or approved by Defender;

D. Alteration or removal of parts;

E. Repairs made, without written authorization, in such a manner as to adversely affect the products performance or to prevent warranty repair at a future date;

F. Participating in or preparing for racing or other competitive activity;

G. Acts of God, including but not limited to, abnormal water, wind or weather conditions, etc.;

H. Damages or corrosion due to lack of maintenance, or premature wearing resulting from improper assembly, over/under inflation, etc;

I. Operation of product in a manner that is contrary to this manual or in violation of federal or state laws.

**III.** This warranty does not cover incidental or consequential costs or expenses such as: haul-out, launch, towing transport and storage charges; telephone or rental charges of any type, inconvenience, or loss of time or income; or other consequential damages.

**IV.** All claims must be reported to Defender Industries and confirmed by a Defender Boats and Motors representative for satisfaction. Digital images will be requested. Customer must provide reasonable access to the product for warranty service by delivering the product for inspection to Defender or a dealer authorized by Defender to service the product. If there is not a local service station capable of performing service work, then Defender will arrange for the inspection and repair, provided such service is covered under this warranty. Purchaser shall pay for all related transportation charges and/or any other expenses associated with that service. Any product or parts shipped by purchaser for inspection or repair must be shipped with transportation charges prepaid and are not reimbursable.

**V.** Defender’s obligation under this Warranty shall be limited to repairing a defective part, or at its option, refunding the purchase price or replacing such part or parts as shall be necessary to remedy any malfunction resulting from defects in material or workmanship as covered by this Warranty. Defender reserves the right to improve the design of any product without assuming any obligation to modify any product previously manufactured.

**VI.** This warranty gives you specific legal rights, and you may also have other legal rights that vary from country to country.

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